

## FACT SHEET

# MY TRUCK SERVICE



The My Truck app is a powerful tool for truck drivers, offering essential information and control over their vehicles to enhance productivity and efficiency.

The My Truck Service connects your vehicle to your smartphone or tablet, providing instant status information and remote control capabilities. Regardless of what truck you are driving, the My Truck app ensures you are always informed and in control.

The My Truck Service functions differ depending on whether you are driving an electric truck or an internal combustion engine truck (ICE). Differences are shown in this fact sheet with these indicators; Electric/ICE.

The My Truck app is available on both iOS and Android devices.



## PRODUCTIVITY

- Convenient control of the truck by using a smartphone or a tablet.
- Comprehensive monitoring with detailed status information.
- Get instant status on fuel, AdBlue®, battery levels, distance to empty, and more.
- Get instant push notifications when the alarm has been triggered, charging has been interrupted, parking climate fails, and more.
- Check the status of lamps, coolant, washer fluid and other critical components ahead of a trip.



## ENERGY EFFICIENCY

- Ready to Run feature improves the drivability in cold weather and battery life-length (Electric).

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### Sales variants

<b>SE3-MYT1</b>	My Truck Service, 1 year pre-paid
<b>SE3-MYT2</b>	My Truck Service, 2 years pre-paid
<b>SE3-MYT3</b>	My Truck Service, 3 years pre-paid
<b>SE3-MYT4</b>	My Truck Service, 4 years pre-paid
<b>SE3-MYT5</b>	My Truck Service, 5 years pre-paid
<b>SE3-MYT6</b>	My Truck Service, 6 years pre-paid
<b>SE3-MYT7</b>	My Truck Service, 7 years pre-paid
<b>SE3-MYT8</b>	My Truck Service, 8 years pre-paid

### Getting started

#### 1 Download the app:

Available for free on the App Store and Google Play.

#### 2 Access requirements:

Volvo Connect is required for activation, driver invite and driver authorization.

#### 3 Sign in:

The app is password protected and requires Volvo Connect credentials to sign in.

### Remote monitoring and control

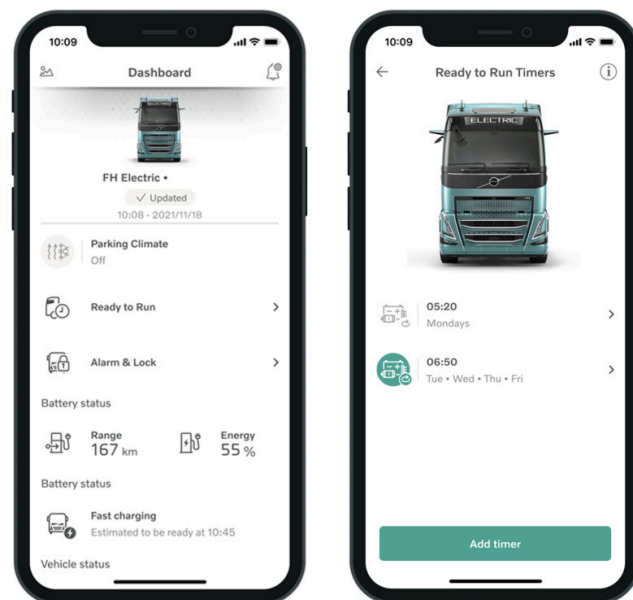
The app allows you to check the vehicle status, including fuel level (ICE), state of charge (electric), distance to empty, light status, and door lock status.

Climate control features enable you to start the heater or cooler instantly or set a timer. You can turn the parking climate on and off with one tap.

Push notifications provide immediate alerts if the charging is interrupted or completed (electric), or if the parking climate fails.

### Alarm and lock status

Security monitoring allows you to check the status of the vehicle's door lock and alarm. Push notifications provide immediate alerts if the anti-theft alarm is triggered.



My Truck app for an FH Electric.

### Ready to Run (electric)

Battery preconditioning ensures that the batteries are at the right temperature at the set time of departure, improving drivability in cold weather and extending battery life.

You can set up to three timers for one-time or recurring events to manage schedules for the truck. Timers can be used to precondition the traction batteries and control the cab climate.

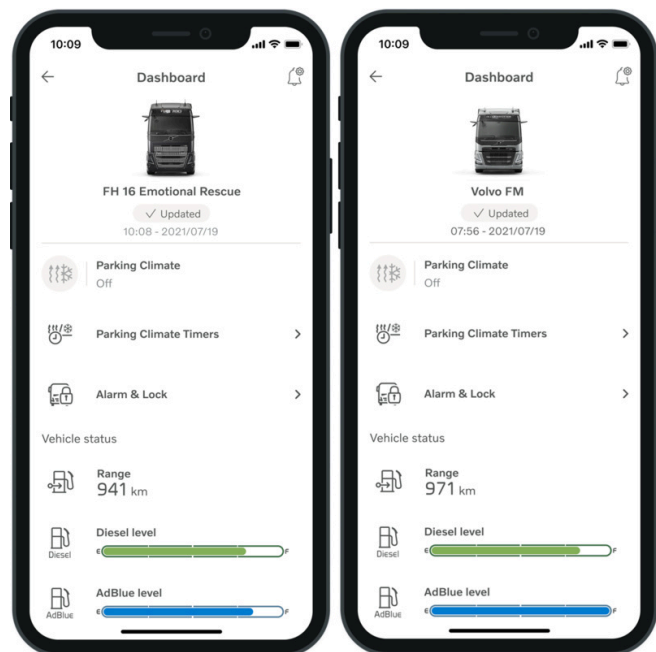
### Charging Status and Session Settings (electric)

You can monitor if charging is ongoing, any charge targets or power limits set, and whether the charge plug is locked in place. Session settings allow you to set charge targets and power limits directly in the app.

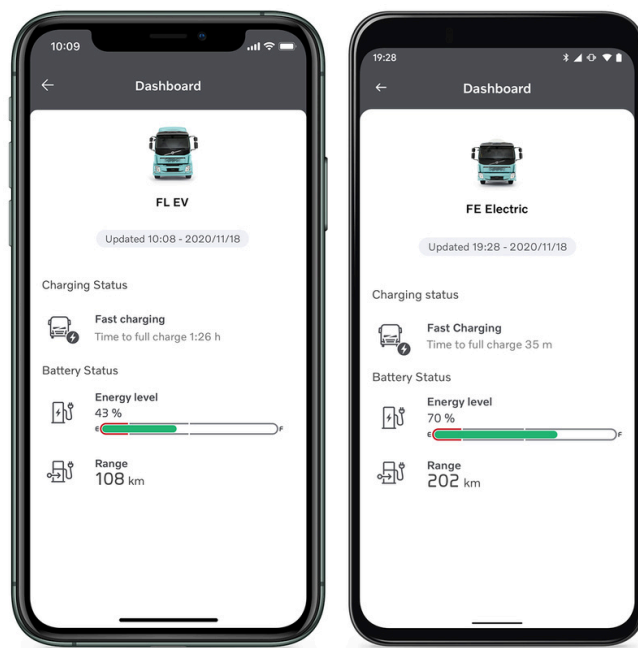
You can authorize the removal of the charging cable from the app instead of using the key remote control.

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My Truck app for an FH16 and an FM.



My Truck app for an FL Electric and an FE Electric.

### Dashboard visualizations

- Fuel level (ICE) / State of Charge (Electric)
- Distance to Empty
- AdBlue® level (ICE)
- Engine oil level (ICE)
- Washer fluid level
- Coolant level (ICE)
- Light status
- Charging and charger status (Electric)
- Estimated charging completion time (Electric)
- Charge target and power limit (Electric)
- Ready to Run, set timers for battery precondition and cab climate and view status update (Electric)
- Alarm and door lock status (if the truck has an alarm)
- Parking climate, start or stop