



Press Information

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THOMAS HARDIE COMMERCIALS MAKES IT A HAT-TRICK AFTER BEING NAMED DEALER OF THE YEAR 2020

North West England's Thomas Hardie Commercials has been crowned Volvo Trucks UK & Ireland's 'Dealer of the Year 2020', retaining its title for the third time in a row.

The award, presented at a private event at Millbrook Proving Ground, is given annually to the Volvo Trucks dealer which has demonstrated the highest level of performance, including outstanding customer service in all areas.

Thomas Hardie Commercials triumphed after achieving an impressively high first-time MOT pass rate across its seven main depots, as well as performing exceptionally well during quarterly site audits, and with new and used truck sales targets, Volvo Financial Services (VFS) sales and aftermarket performance.

Jim Murray, Managing Director, Thomas Hardie Commercials, said: "We are immensely proud to be named Volvo Dealer of the Year for the third year running, especially after such an unpredictable and challenging year.

"We have an incredibly hard-working and dedicated team at Thomas Hardie Commercials, and this award is a credit to every one of them.

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Volvo Trucks provides complete transport solutions for professional and demanding customers, offering a full range of medium to heavy duty trucks. Customer support is secured via a global network of dealers with 2,300 service points in more than 130 countries. Volvo trucks are assembled in 13 countries across the globe. In 2020 approximately 94,000 Volvo trucks were delivered worldwide. Volvo Trucks is part of Volvo Group, one of the world's leading manufacturers of trucks, buses, construction equipment and marine and industrial engines. The Group also provides complete solutions for financing and service. Volvo Trucks' work is based on the core values of quality, safety and environmental care.



“All our staff are focused on delivering the best possible customer service and support, and it is fantastic that they are being recognised for that year after year. Winning an award of this magnitude motivates us, even more, to continue to perform at the highest possible level.”

In total, Thomas Hardie Commercials has taken the title four times since the awards began in 2016.

Founded in 1985 with just two depots, today Thomas Hardie Commercials operates from seven main dealer sites, in Deeside, Middlewich, Moorgate, Lancaster, Liverpool, Preston and Trafford Park. It also operates a separate body and paint shop under the Thomas Hardie Vehicle Solutions banner, based in Chorley.

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Caption for photograph:

Left to right: The team from Thomas Hardie Commercials receiving the award - Steve Kenyon, Christian Coolsaet (Managing Director of Volvo Trucks UK and Ireland), Jim Murray, Mark Cunnew and Steve Wilson.

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