

Press Information

Release Immediate
20th April 2023

No. 2583

VOLVO TRUCKS OPENS LONDON SOUTH DEALERSHIP FOLLOWING £2 MILLION REFURBISHMENT

Volvo Trucks has completed a comprehensive £2 million refurbishment of its wholly-owned dealership in Croydon, overhauling the site's existing layout to maximise operational efficiency and sustainability – and rebranding the site as Volvo Truck and Bus Centre London South.

The redeveloped facility features a flowing open-plan design to help Volvo's technicians and office-based team streamline their workflows and better connect with customers, while £500,000 has been invested in new sustainable technologies and increased energy efficiency.

As a direct result, the London South depot is expected to fall from emitting 232 tonnes of CO₂ on-site annually, to becoming a net-zero dealership, thanks to the inclusion of multiple energy-saving features such as solar panels, smart LED lighting and air source heat pumps, which replace older gas boilers. It is also the first dealership in the network to be certified as a zero waste to landfill operation.

Christian Coolsaet, Managing Director of Volvo Trucks UK & Ireland, explains: "This site has been a major hub within our network for more than 40 years and, following this latest investment, we're confident it will play a pivotal role in our future – particularly as we support local fleets in transitioning to a new generation of quiet, zero tailpipe emission battery electric trucks.

"Whilst much of our focus has been on promoting the benefits of these cleaner and greener vehicles, in the background we've also been working to reduce the environmental impact of our services and operations. What we've achieved with our London South dealership sets a fantastic example to the industry and is a credit to the teams managing this project from concept to completion."

Stuart Potter, Operations Director for the Volvo Truck and Bus Centre South & East dealer group, says: "The investment ensures we have an ultra-modern dealership in a prime location close to central London, from which we can offer customers an enhanced level of service, support future generations of product, and continue to attract the best talent wanting to join our team."

Other enhancements at the site include the creation of additional on-site parking following a significant landscaping effort, plus a much brighter workshop thanks to new doors and skylights which maximise the use of natural daylight, along with new cladding for improved thermal efficiency, and on-site electric vehicle charging points.

Originally opened in 1980, the Croydon-based depot is located just 10 miles from central London and is home to a team of nearly 70 staff, of which more than 30 are HGV technicians. The dealership benefits from six vehicle bays, offering 12 workspaces, along with a dedicated Authorise Testing Facility (ATF) lane, and is staffed by two daily shifts, Monday to Saturday.

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Caption for photograph:

(l-r) Christian Coolsaet, Managing Director, Volvo Trucks UK & Ireland and Jörgen Sjöstedt, Senior Vice President Europe South & West, Volvo Trucks, unveiling the plaque to commemorate the opening of the London South dealership.

(l-r) Long-servicing Volvo Truck and Bus Centre London South employees David Walsh, Senior Technician Supervisor (left), and Russell Millis, Technician Supervisor (right) cut the ribbon to formally open the new London South dealership in the presence of Jörgen Sjöstedt, Senior Vice President Europe South & West, Volvo Trucks.

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Volvo Trucks supplies complete transport solutions for discerning professional customers with its full range of medium- and heavy-duty trucks. Customer support is provided via a global network of dealers with 2,300 service points in about 130 countries. Volvo trucks are assembled in 12 countries across the globe. In 2022 approximately 145,000 Volvo trucks were delivered worldwide. Volvo Trucks is part of the Volvo Group, one of the world's leading manufacturers of trucks, buses, construction equipment and marine and industrial engines. The group also provides complete solutions for financing and service. Volvo Trucks' work is based on the core values of quality, safety and environmental care.