

Press Information

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VOLVO TRUCKS INVESTS IN NEW, FUTUREPROOFED, VOLVO ACTION SERVICE FLEET

Volvo Trucks is introducing a new specification for its Volvo Action Service (VAS) van fleet, designed to maximise payload capacity and help technicians best support its evolving powertrain portfolio.

Following a 12-month consultation process, both wholly owned and independent dealers can now specify the new equipment. Volvo Truck and Bus Centre South & East is the launch customer, placing an order for 14 Renault Master 3.5-tonne vans, fitted out by Bott, and scheduled to be rolled out across its network by the end of August.

Brent Norton, National Technical Manager, Volvo Trucks UK & Ireland, says: “Technology has advanced substantially since we last revised our VAS build specification. While our current fleet already does a sterling job, with our new design we were eager to guarantee that the revised fleet can support us for many years to come.

“The final product will ensure all VAS technicians can tackle practically any and every issue they may be presented with promptly and efficiently, regardless of Volvo model, powertrain or age, ensuring minimal disruption to our customers should they need our services.”

The new specification is heavily focused on weight reduction to allow VAS technicians to carry more tools, fluids and spare parts to cater for an expanding portfolio of powertrain technologies.

Changes made include the introduction of both a lighter electric compressor and a capacitor booster, while the vehicle’s racking system is now made of aluminium instead of steel, further reducing unladen weight.

In addition, to assist with jump-starting vehicles, a lithium power supply system, chargeable through roof-mounted solar panels, has replaced heavier mains-charged battery packs. As the new specification is fully interchangeable – meaning it can be installed in numerous van makes and models – this also allows the new specification to be used in fully electric vans without negatively impacting driving range or performance.

To finalise the design, Volvo involved numerous stakeholders, including Bott and a team of its own front-line VAS technicians, to guarantee the final product works not just on paper, but in practice too.

Competitive financial packages are also available through Volvo’s van leasing partner, Arval, to ensure all dealers can transition as quickly as possible.

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“It’s all part of making sure the entire network can benefit from the new design,” adds Norton. “That approach not only ensures we can provide comprehensive backup to as many customers as possible, but it will also give more transport operators the confidence to accelerate their transition from diesel powertrains to greener technologies.”

Volvo Action Service provides customers with access to 24/7 support for their fleet via an experienced team of Uptime Coordinators, skilled technicians and the extensive Volvo Truck and Bus dealer network.

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Caption for photograph:

Volvo Trucks is implementing a new specification for its Volvo Action Service (VAS) van fleet.

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Volvo Trucks supplies complete transport solutions for discerning professional customers with its full range of medium- and heavy-duty trucks. Customer support is provided via a global network of dealers with 2,300 service points in about 130 countries. Volvo trucks are assembled in 12 countries across the globe. In 2022 approximately 145,000 Volvo trucks were delivered worldwide. Volvo Trucks is part of the Volvo Group, one of the world's leading manufacturers of trucks, buses, construction equipment and marine and industrial engines. The group also provides complete solutions for financing and service. Volvo Trucks' work is based on the core values of quality, safety and environmental care.