

Press Information

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LONDON NORTH DEALERPOINT BENEFITS FROM MAJOR £3M UPGRADE

Volvo Trucks has completed the second major refurbishment of one of its wholly-owned London dealerships within the space of just 18 months – completely overhauling its London North depot, which has been the site of a Volvo Truck & Bus operation since 1994.

The Enfield-based facility, part of a 17-strong network operated by the Volvo Truck and Bus Centre South & East dealer group, now benefits from a heavily remodelled office block, workshop and customer reception area, creating a premium facility for maintaining the latest generations of vehicles.

Also key to the £3m renovation project was a strategy to eliminate 100 per cent of the CO₂ emissions produced on site, by switching from gas-powered heating to electrically operated air-source heat pumps, introducing solar panels to meet a large portion of the site's power needs and improving overall energy efficiency through smart LED lighting.

Christian Coolsaet, Managing Director of Volvo Trucks UK & Ireland, says: "This significant investment directly supports our long-term strategy for London, ensuring Volvo Trucks is represented by a flagship facility best equipped to provide Genuine Volvo Service for both current and next generation vehicles. At the same time, we've dramatically improved the site's environmental credentials with a focus on clean energy and zero waste to landfill. Despite being one of our largest UK dealerships, it's now also one of our most sustainable."

Stuart Potter, Operations Director for Volvo Truck and Bus Centre South & East, says: "We looked at every possible area of the dealership, and how we could improve it – from re-configuring the space used by our admin, parts and sales teams to help improve workflows and reduce pressure on colleagues, to adding a new female locker room, as we recognise that the proportion of female technicians in our workshops is only going to keep growing.

"Even the smallest adjustments can make a tangible difference – such as better lighting in the workshop, which will improve safety and the quality of our work. Plus, we've comprehensively upgraded the shallow pit to the latest design of metal pit, with all services built-in to ensure better conditions and ergonomics for our technicians."

Open 24 hours-a-day from 6am on Monday morning until 4pm on Saturday afternoon, the London North depot supports one of the most densely populated parts of the UK, and some of the country's most congested roads – including much of the northern sector of the M25, and lower sections of the A1M and M11 motorways.

The dealership benefits from eight vehicle bays, offering 16 workspaces, along with a dedicated Authorised Testing Facility (ATF) lane, and is staffed by three daily shifts. It routinely stocks more than £1m of Genuine Volvo Parts and is supported by a fleet of five

Volvo Action Service frontline vehicles, and four Genuine Volvo Parts delivery vans. It also offers on-site parking for up to 70 commercial vehicles.

The updated facility, situated on Mollison Avenue and just three miles from junction 25 of M25, was officially opened on 19 September 2024 by Christian Coolsaet and colleagues.

- ENDS -

Caption for photograph:

Christian Coolsaet (centre, right), Managing Director of Volvo Trucks UK & Ireland, formally opens the newly refurbished London North dealerpoint, together with a group of colleagues.

(l-r) Callum Rowling, Dealerpoint Manager for Volvo Truck and Bus Centre South & East, and Christian Coolsaet, Managing Director of Volvo Trucks UK & Ireland, unveils the plaque to mark the opening of the newly refurbished London North dealerpoint.

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Volvo Trucks supplies complete transport solutions for discerning professional customers with its full range of medium- and heavy-duty trucks. Customer support is provided via a global network of dealers with 2,200 service points in about 130 countries. Volvo trucks are assembled in 12 countries across the globe. In 2023 approximately 145,000 Volvo trucks were delivered worldwide. Volvo Trucks is part of the Volvo Group, one of the world's leading manufacturers of trucks, buses, construction equipment and marine and industrial engines. The group also provides complete solutions for financing and service. Volvo Trucks' work is based on the core values of quality, safety and environmental care.