

Improving Uptime with Connected Truck and Connected Operator
 – Volvo FH, FH16, FM and FMX

VOLVO UPTIME CARE CONTRACT



Our Volvo Uptime Care Contract gives you an optimised service plan based on actual vehicle usage. By taking advantage of built-in connectivity, we can monitor your truck to enable the right service at the right time. Why? To keep your truck on the road and available for work.

Improved uptime with Connected Service Planning

How you use your truck over time matters. That's why the Volvo Uptime Care Contract includes Connected Service Planning. Thanks to the truck's connectivity, we can remotely monitor Diagnostic Trouble Codes, selected components and vehicle usage. This information helps understand the time for a vehicle's service and enables us to continuously adapt and optimise the maintenance schedule, according to actual usage and condition of your vehicle.

Remote service message

The Volvo Uptime Care Contract also includes remote service message. When a service is required, the dealer is notified, and a message is activated in the instrument cluster to inform the driver. This way everybody can plan ahead - helping to keep your truck in reliable, healthy condition for efficient performance.

Pre-planning for efficient service visits

With remote information from the vehicle, we can pre-plan the complete workshop visit. This means that we contact you to schedule the service visit for a time that is convenient for your operation. We then assign the right technician together with the required tools and equipment and order the parts in advance.

All of this helps ensure that every service visit is as smooth and efficient as possible.

Your digital window with Volvo Connect

Volvo Connect is our customers' digital channel into Volvo Trucks, an ecosystem that simplifies your daily operation through a wide range of digital services in one place – in the office or on the go. The Volvo Uptime Care Contract includes the following Connected Operator from Volvo Connect services: Vehicle Status, Workshop History, Calendar and Logbook.

At Volvo Trucks we make it happen – and provide our customers' with a digital one stop shop to access the services and information they need for their business.



FEATURES AND BENEFITS:

- Tailor-made maintenance schedule – continuously adapted and optimised based on real vehicle usage
- Minimised risk for unexpected breakdowns by remotely monitoring selected components
- Pre-planned workshop visits with high parts availability thanks to remote information from the truck
- Notification in instrument display when it is time for service
- Volvo Action Service 24/7 On-Call
- Volvo Connect, your digital window to your vehicles status, issue reporting, workshop visits and maintenance schedules
- Every aspect of a Volvo Uptime Care Contract aims to improve your truck's uptime



Want even greater peace of mind?

The Volvo Uptime Care Contract is the foundation for our Volvo Blue, Silver and Gold Contracts with connected as standard – offering increasingly higher levels of security and cost control.

Choose the contract that best suits your needs.



Volvo Uptime Care Contract

Connected Truck and Connected Operator
including Volvo Action Service 24/7 On-Call

Connected Truck

Connected Service Planning

- Air dryer cartridge
- Battery
- Brake pad wear

- Clutch plate wear
- Engine hours
- Fuel consumption

- Gross Combination Weight
- Topography
- Vehicle mileage

- Oil change prediction
- Road conditions
- Remote software downloads

Remote Service Message

- Oil change prediction

Connected Operator - Insight package from Volvo Connect

- The all-in-one digital venue for a customer's key performance indicators:

- Vehicle Status

- Workshop History

- Calendar

- Log Book

Volvo Action Service 24/7 On Call

- VAS On-Call – the Uptime Centre just a touch of a button away